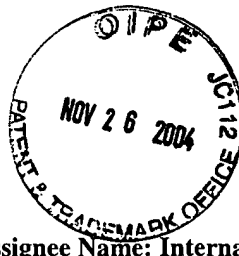


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IBM DOCKET NO. AUS920000488US1

DATE: November 22, 2004

3623
JFV

Application Serial No.: 09/704,569

Assignee Name: International Business Machines Corporation
Assignee Residence: Armonk, New York

Sir:

Transmitted herewith for filing is the Patent Application of:

Inventors: Rodriguez, et al.

For: System and Method for Automating Travel Agent Operations

Enclosed are:

X Amendment and Response to Office Action. (17 pages)

Any additional filing fees have been calculated as shown below:

For	Number Filed	Number Added	Number Extra	Rate	Additional Fee
Total Claims	37	0	0	x \$18	\$ 0.00
Indep. Claims	3	0	0	x \$88	\$ 0.00
Mult. Dep. Claims	0	0	0	x \$280	\$ 0.00

Total: \$ 0.00

X Please charge my Deposit Account No. 09-0447 in the amount of \$0.00. A duplicate copy of this sheet is enclosed.

X The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 09-0447. A duplicate copy of this sheet is enclosed.

X Any additional filing fees required under 37 CFR Sect. 1.16.

X Any patent application processing fees under 37 CFR Sect. 1.17.

X No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and the undersigned hereby authorizes the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0447.

Respectfully submitted,

By

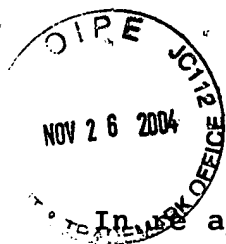
Leslie A. Van Leeuwen

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor application of:
Rodriguez, et. al.

Serial No.: 09/704,569

Filed: November 3, 2000

Title: System and Method for
Automating Travel Agent
Operations

\$ Group Art Unit: 3623
\$
\$ Examiner: Robinson Boyce,
Akiba K.
\$
\$ Attorney Docket No.
\$ AUS920000488US1
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\$ IBM Corporation
\$ Intellectual Property Law
Dept.
\$ 11400 Burnet Road
\$ Austin, Texas 78758

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Leslie A. Van Leeuwen

Leslie A. Van Leeuwen

11/22/04
Date

RESPONSE TO OFFICE ACTION

Sir:

A. INTRODUCTORY COMMENTS

In response to the Office Action having a mailing date of September 17, 2004, with a three-month shortened statutory period for response set to expire on December 17, 2004, Applicants respectfully request reconsideration of the outstanding rejections and reexamination of the present application in light of the following remarks and amendments.

No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and the undersigned hereby authorizes the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0447.